

# Terms & Conditions for Trout Territory Guided Trout Fishing Tours in Tasmania

## Prices:

All prices quoted by Trout Territory are in Australian Dollars and include Goods & Services Tax (GST). The rates provided are for the guided fishing component of the package only, and does not include meals other than lunch and refreshments provided on guiding days. This rate may be subject to change at any time by the operator. All prices quoted in response to enquiries are valid for 60 days.

## Deposit:

A 20% deposit will secure your preferred booking date. Full payment is due at the commencement of the tour. If purchasing a Gift Voucher, it must be paid in full before the voucher is issued.

## Payment Methods:

There are three convenient payment options to choose from:

1. Direct deposit into bank - the bank details are:

- Bank: ANZ
- Branch: Launceston
- BSB: 017 042
- Account Name: Trout Territory
- Account Number: 5260 61094

Please notify confirmation of payment by text to 0417 975 006 or email [gary@troutterritory.com.au](mailto:gary@troutterritory.com.au)

2. Credit Card: We accept VISA and MasterCard.

3. Cheque (Australian cheques only)

## Angling Licence:

It is illegal to carry out fishing activities on Tasmania's inland waters without a Tasmanian Angling Licence. Licences are available for purchase from authorised agents including tackle shops and Service Tasmania. Trout Territory is an agent that is authorised to sell Tasmanian Angling Licences. Tasmanian Angling Licences are charged at rates specified by the Inland Fisheries Service.

## Transport:

Unless otherwise specified, transport is included in the guided tour rate on tour days only, and includes pick-up and drop-off from Launceston Airport or accommodation in Launceston or Cressy/Longford and surrounds area, or the Central Highlands, to angling locations in the northern lowlands and the Central Highlands. Pick up from other areas or on non-guided days is by prior arrangement. Tour prices do not include travel to or from or within Tasmania outside of the above mentioned criteria or any other transport arranged separately by you.

## Accommodation:

Accommodation is not included in the guided fishing rates. If you would like accommodation to be part of your package, please let us know and we can arrange it for you. For your convenience we offer an accommodation booking service for a small fee of \$20.00 plus the accommodation provider's room rate. Please talk to us about your requirements.

## Cancellations of bookings made directly with Trout Territory where a deposit has been paid:

More than 28 days prior to commencement of tour, 90% of deposit will be refunded. 28-15 days prior to commencement of tour, 75% of deposit will be refunded. 14-8 days prior to commencement of tour, 50% of deposit will be refunded. 7 days or less prior to commencement of tour, no deposit will be refunded. Deposit may be transferred to secure another date where available, subject to our discretion. The terms, conditions & cancellation policy are different for corporate bookings.

## Corporate bookings:

If we consider your enquiry to be of a corporate nature we notify you of this. The following terms, conditions and cancellation policy apply to all corporate bookings.

**Corporate bookings terms, conditions and cancellation policy:** Deposit must be paid via Visa or MasterCard in order to secure the booking. Full payment is required 21 days prior to the date of tour/activity and will be debited from the credit card number supplied for the deposit unless another credit card number is specified beforehand. By paying a deposit you authorise this credit card debit for the balance of payment. You will be notified of this debit via email. No refund is given for participants that do not attend on the day of the tour/activity.

**Cancellation of corporate bookings made directly with Trout Territory where a deposit has been paid:** More than 30 days prior to the commencement of tour/activity, all deposits will be refunded. 29 – 15 days prior to commencement of tour, 50% of deposit will be refunded. 14 – 8 days prior to the commencement of tour, 20% of all monies paid will be refunded. 7 days prior to the commencement of tour, no refund will be given.